

Brunswick Surgery

Surbiton Health Centre, Ewell Road, Surbiton KT6 6EZ

Newsletter



We are working hard to simplify the online form that you use when contacting the surgery.

All of the requests are submitted to a GP each day and it is the GP that decides on what the best course of action is for that individual. It is therefore important that the GP has as much information as possible in order to decide whether a patient needs a phone call or a face to face appointment.

However, we are aware that the form is

lengthy, and although it contains a lot of information, some of our patients are unhappy with it and so it must change.

Using the online website remains our preferred method of contacting the practice. Patients wait less than an hour before receiving a reply from us, but we can assure you that we are working on a more simplified form going forward which we hope to be in place by the end of the year.



Polio Vaccine:

We are aware that NHS England have sent texts and letters to parents inviting patients to contact the surgery for a Polio booster appointment. We are still working on logistics and eligible children will be invited to attend our clinics in due course.



Covid Autumn Boosters:

We will be holding Covid booster clinics in October. Patients will be sent an invite in due course.

Patients can also book appointments via the NHS website: www.nhs.uk

WEEKENDS AND BANK HOLIDAYS

If you need to speak to a GP over the weekend or during a Bank Holiday, please call

02038419942

SAVE THE DATE

Our Flu Day for over 65s and those at risk will be on Sunday 9th October from 8.30am-12pm, invites to follow